Marketing Industry Resume

Zachary Cornell

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Education

McQueen High School — Advanced Diploma

Professional Experience

Galaxy Theatres — Sparks, Nevada

Floor Staff | April 2025–Present - Enhanced guest satisfaction through friendly, helpful customer service and efficient problem-solving. - Promoted theatre concessions through clear communication and product knowledge, increasing guest purchases. - Supported front-of-house operations by scanning tickets, directing guests, and maintaining an inviting theatre environment. - Demonstrated strong communication skills when interacting with diverse groups of guests.

Marketing-Relevant Skills

- Customer interaction & communication
- Basic data entry (Excel, Word)
- Understanding of consumer needs
- Ability to represent a brand positively
- Organized and reliable team member